

Light Emission Technology Inc. Product Warranty

The limited warranty set forth below is given by Light Emission Technology Inc. (“LET”) with respect to their LED lighting products (“Product”). Product, when delivered in new condition and in its original package, is warranted against manufacturers defect in materials and workmanship for a period of 3 years from the original date of purchase. Extended warranties are available for certain products and must be addressed at time of purchase. Defective Products should be returned to LET or authorized service providers. Once returned, if Product is proven to be defective upon inspection by LET or their authorized service providers, Product will be repaired or exchanged as determined by LET or its authorized service provider. To ensure validity of the warranted product, the Customer (End User) will comply with LET’s RMA / Servicing Guidelines as described below.

RMA process:

1. Customer will fill out an RMA request form provided on LET’s website.
2. Once the RMA request is accepted and an RMA# is provided to the customer, the Customer shall ship the product back to LET’s designated servicing center.
3. If LET determines that the failure was caused by the manufacturer, LET will then notify the Customer when the product arrive, status of the servicing and when the Product is ready for return.
4. If LET determines that the failure was caused by negligence and not by the manufacturer, the Product warranty is then void and will no longer have coverage for the original coverage period. The product can then be repaired (if repairable) at the cost to the customer for raw materials and labor, or the product can be returned to the Customer.

This limited warranty covers all defects encountered in normal intended use of the product, and does not apply to the cases below:

1. Loss or damage to the product due to abuse, mishandle, alterations, accidents, electrical current fluctuations, failure to follow proper operating standards, maintenance or environmental misuse not recommended by LET.
2. Servicing was provided by another party that is other than LET or an authorized service provider.
3. Warranty is void if product was not used in the intended location/use as recommended by LET.

By purchasing Product from LET, the Customer hereby agrees to the terms of this warranty provided by LET. All product related issues will follow the agreed upon terms in this warranty and both parties shall honor this agreement until the expiration of the warranty